

Helpful phone numbers and links



Banking by phone

For account information and service or to open a new deposit account: 800.432.1000

For customers with speech or hearing impairments:
TTY: 800.288.4408 or contact us through a relay service



Credit card

If you haven't received your credit card or to report a lost or stolen credit card: Call 1.800.732.9194 (outside of the U.S.: 1.757.677.4701; TTY/TDD 1.800.222.7365)

To apply for a credit card: Visit **bankofamerica.com/creditcards** or call 1.800.932.2775

To active or manage online:
bankofamerica.com/managemycard



Mobile and Online Banking

Text "App" to 42690¹ to download the Mobile Banking app², or simply visit your app store.

For online banking visit: **bankofamerica.com**

Customer support: 800.933.6262



Debit card

To activate a permanent debit card:
Log in to the Mobile Banking app or **bankofamerica.com/activateddebitcard**, use your card at any Bank of America ATM, or call 888.624.2323 (outside the U.S.: 1.925.675.6195)

To notify us if you do not receive your debit card or if it is lost or stolen: 800.432.1000 (outside the U.S.: 1.315.724.4022).



Home and Auto Loans

Apply for a purchase mortgage, refinance or access your home's equity: 800.900.9000 or **bankofamerica.com/homeloans**

Apply for an auto loan or refinance your current loan online at: **bankofamerica.com/autoloans**

¹ By texting us, you agree to receive an automated text message reply. It is not a condition of purchasing any products or services. Message and data rates may apply. Text STOP to 42690 to cancel and text HELP to 42690 for help. Message and data rates may apply. For privacy notice visit: bankofamerica.com/privacy. For SMS terms and conditions: BofA.com/smsTC.

² Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.